



## **Connecting Communication & Solutions Pte Ltd**

63 Kaki Bukit Place, # 05-01 Singapore 416234 Tel: (65) 6748 1737 Fax: (65) 6748 4812

25-June-19

### **Urgent Notice / Subject : CCS Mobile Service Transfer Fee**

Dear Value Customers,

We are grateful towards your continued support.

We would like to inform you below announcement pertaining changes in our Company's policy which will take effective from 25 June 2019

- 1) Transfer (In) – Waiver subjected to approval
  - 1.1) Minimum contractual period of 12 months with CCS
  - 1.2) Transfer to CCS: \$160.50 (each) (>12mths contract fulfilled).
  
- 2) Transfer/Port (Out) – Payable by Customer & New Personal Subscriber
  - 2.1) Fulfilment of minimum contractual period of 12 months with CCS, transfer fee (Waived)
  - 2.2) Admin fee of \$160.50 for each line applies within minimum 12 month terms contractual period
  - 2.3) >24 months contract fulfilled with CCS, transfer fee (Waived)
  - 2.4) CCS reserves the right to charge back any penalty/admin charges which was perviously absorbed by CCS payable to the previous provider(s)
  - 2.5) Should Customer transfer/port out without CCS acknowledgement, an admin fee (\$160.50) for each line will apply

Thank you and we are grateful towards your continued support.

Best Regards,  
**CCS Management**  
**Connecting Communication & Solutions Pte Ltd**

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